

JOB DESCRIPTION Position Title: DMT – ServiceFood & Shop

Principal Accountabilities:

1. To learn how to manage the Super-Outdepartment to meet store targets in both financialaspects and operational standard aspects(appearance and atmosphere of the super-out areaand service standard of super-out staffs).
2. To learn how to create schedule shift hours thatwould best suit the super-out operation to ensure thesufficiency and productivity of staff.
3. To help set staff meeting schedules regularly forreviewing the working target and ensuring thatcurrent and possible situations are being addressed.
4. To facilitate and help his/her associates tomanage the department smoothly and timely.
5. To maintain the super-out area in a clean/sanitaryand visually appealing manner.
6. To be responsible for assisting and servingcustomers courteously and professionally at his/herstore.
7. Maintain the readiness and sanitation of all super-out utensils (spoon, fork, etc.) to prevent customerdissatisfaction.
8. To make everyone in the department understandand value customer satisfaction by implementingexcellent customer service.
9. To learn how to complete super-out departmentpaperwork and proper records daily to prevent anypossible loss.
10. To communicate the company message to theteam correctly and efficiently and provide theirfeedback to Tops management.
11. To coordinate with all Tops support teams tomake overall projects and assignments frommanagement achieve the target.
12. To ensure that proper safety procedures are being used.
13. To get self-updated with new Tops working processes and procedures.

Experience:

- ??? ???? 22 ??????? ?????????????????? ????
- Experience: At least 2 years experience in related field
- Characteristics/Skills: Leadership, Communication and Commercial skills
- Language: Thai/English

[Read More](#)

